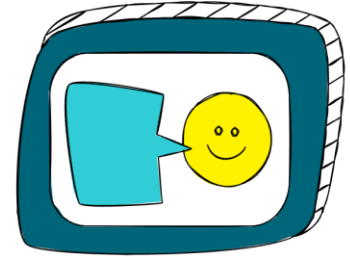


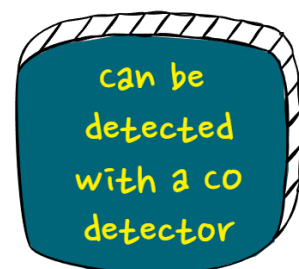
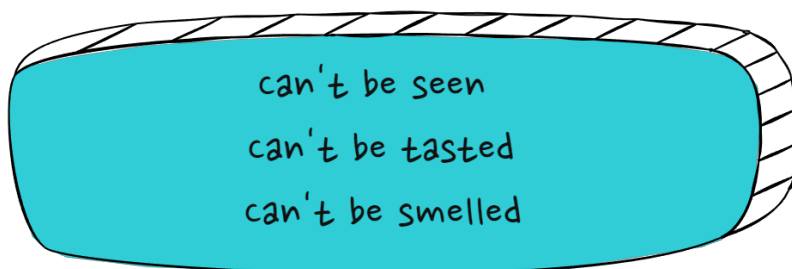
Dear Manager,

One of your staff team recently attended a free Zoom online workshop, run by the Gas Safe Charity. It highlighted the risks of carbon monoxide (CO) poisoning in the homes of vulnerable people and the important role front line staff and volunteers can play in its prevention. The content covered the sources, signs and symptoms of CO poisoning, as well as practical action to take, including getting a CO detector and having gas appliances serviced annually.



At the end of the workshop, we ask participants whether they think CO safety information should be added to their organisation's core training, policies and procedures. Quite often people state that they think it would be a good idea, but they don't have the authority to introduce those changes. That's why we've developed this letter, to help them get the message to people who can make those changes.

The workshop focused on the risks around undiagnosed, long-term, low-level CO poisoning. Through more knowledge and awareness of carbon monoxide risks, vulnerable people can be protected. Potential risks include falls, ongoing flu-like symptoms, brain damage and even death.



It is also useful to remember an employer's Duty of Care to ensure their staff and volunteers are safe in their work and understand the risks. This applies whether working in the home of a vulnerable person or working from their own home.

## We ask you three things:

1

Ensure carbon monoxide awareness is included in your policies and procedures, in particular health and safety and risk assessments

2

Include CO awareness training for new staff and volunteers in front line roles. Our free Zoom workshops continue through the year

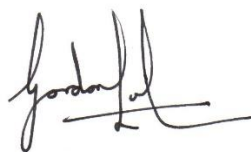
3

Ensure staff and volunteers check that clients have had their gas appliances serviced in the last year and have a working CO detector installed

We are happy to help and support where we can. Please contact us on:

[thinkco@gassafecharity.org.uk](mailto:thinkco@gassafecharity.org.uk)

Best wishes,



Gordon Lishman CBE

Chair of Gas Safe Charity